



REWARDING OUR TROOPS
WITH SOME WELL DESERVED **REST AND RELAXATION**

Eligibility

Please note our program runs annually from OCTOBER - MAY. We do not provide trips in the months of June, July and August.

The following information is extremely important in the application process, please review them before contacting Operation R&R. Thank You!

Must be stationed at Fort Stewart Army Base, Hunter Army Air Base, Fort Benning Army Base, and the Beaufort Marine Air Base.

When selecting preferred dates, families must commit to a 4-7 night stay which will be verified. There also is limited availability for 2-3 night stays for couples only at the Westin Resort and Spa.

Our HHI program is now available to Families of the Fallen- Gold Star Program of Stewart, Hunter, Benning and BMCAS, on a limited monthly basis.

When selecting preferred dates, a check-in or check-out on Saturday is preferred.

Our program is not available between May 26th to September 14th annually. Our program also has black out dates from the end of March to mid-April due to Easter and/or Heritage week.

When providing contact information please provide only email addresses that are checked frequently.

Additional Requirements:

- **Agree to Cancellation Policy (See next page)**
- Must have been deployed Worldwide (non-accompanied) within the last 24 months
- Currently Active Duty
- First time participant- This program is only offered on time per family.
- Sign a rental agreement and provide a credit card in the event that there is damage resulting from your stay.
- Families must do a minimum stay of 4 nights, maximum stay is 7 nights.
- Couples can apply for a 2 to 3 night stay on a limited basis.
- You and your spouse should plan to be in attendance for the whole trip.
- Check-in or check-out on Saturday is preferred.
- Married- Both spouses will need to show valid Military ID's
- **Sorry, pets are not allowed.**



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Cancellation Policy

The use of this home or villa has been donated by an individual Hilton Head owner and assigned by a Management company for the sole purpose of providing you and your family with a time to rest, relax and reconnect. Along with the donation comes countless hours of preparation by volunteers in order to make this vacation possible. It is a community effort to say "thanks" to you for your service and to help ease the transition back to family life.

This policy goes into effect only when you have a reservation for a specific property for your vacation. At that time, if you find that you need to cancel for whatever reason, please make sure you contact the rental company who provided you with the property and Operation R&R at the email address (above). **This cancellation needs to occur at least 10 days prior to your arrival or you will be charged a \$50.00 cancellation fee to help offset administrative costs.** It will be charged to your credit card on file. Please understand that by canceling at the last minute, the property that is assigned to you is taken off the market for that time period and the owner is losing income that he/she could have earned. Also, you are taking the place of another deserving military family that could be scheduled.

We understand that things come up in the military that require last minute adjustments. If that situation does occur, please contact Holly Gifford at 843-715-8154 at least 10 days prior to your check-in date. Your commanding officer may be asked to verify this information. This will be strictly for informational reasons, not done in a punitive manner. If a medical emergency occurs, a physician's statement is required in order for the cancellation fee to be waived.

By accepting a reservation with Operation R&R you are agreeing to these terms and conditions as well as any terms and conditions set forth by the Property Management Company assigning your property.

If you have any other questions or concerns, or if your contact information or your date requirements change, please get back to us at the Operation R&R address above. We will try to honor as many requests as we can.

Thank you for all that you are doing for our country.

By applying, you are agreeing that you have read and accepted the Cancellation Policy above and cannot hold the organization or any person(s) at OperationRestandRelax.org, or any of it's participating sponsors, liable for your application submission, or any problems that arise from applying.

Applicant

Date

Please sign, date, and return to:

Operation R & R Hilton Head · P.O. Box 6398 · Hilton Head Island, SC 29938